

# The "FixIt" Manual

**GAS GRILL REPAIR & MAINTENANCE**

**By Romero Carl Hunter**



**WWW.CARLSGRILLTALK.COM**

editing and website by: Jeanie Whitelaw  
[www.eyeonlife.net](http://www.eyeonlife.net)

## Index of Grill Manufacturers

This is the most complete list I have of the grill makers and their website/customer service information.

### -A-

**Alfresco Grills** - Website: [www.alfrescogrills.com](http://www.alfrescogrills.com)

**Altima Gas Grills** - Manufacturers Tuscany and Sonoma Grills. Website: [www.sureheat.com](http://www.sureheat.com)

**Amana Gas Grills** - Manufactured by Sureheat. Website: [www.sureheat.com](http://www.sureheat.com)

**American Outdoor** - Websites include: [www.rhpeterson.com](http://www.rhpeterson.com) and "aftermarket" sites such as [www.clagrills.com](http://www.clagrills.com)

**Aussie Gas Grills** - Manufactured by: [www.aussiegrills.com](http://www.aussiegrills.com) (to click on left side index.) "Aftermarket" sites like [www.clagrills.com](http://www.clagrills.com) carry parts for Aussie.

### -B-

**Bakers and Chef** - The only website I'm aware of is: [www.grandhall.com](http://www.grandhall.com). Also try "aftermarket" sites like [www.clagrills.com](http://www.clagrills.com).

**BBQ Grillware** (sold at Lowe's) - Lowe's customer service for grills is 1-800-643-0067. I believe these grills are made by [www.bondmfg.com](http://www.bondmfg.com). BBQ Grillware does answer 1-866-869-5300 (as of 11/22/10) and a website shows up in a search engine as [www.bbqtek.com](http://www.bbqtek.com) (11/22/10) Also try also "aftermarket" sites like [www.clagrills.com](http://www.clagrills.com).

**BBQPro Gas Grills** - are available through [www.nexgrill.net](http://www.nexgrill.net) (for model numbers 720-0267 and 720-0268) and through [www.omahagrills.com](http://www.omahagrills.com) (for models starting with BQ-0423-1 as well as others starting with BQ) Omaha's phone number is 1-800-933-0527.

**Blue Ember Grills** – are made by Fiesta which is now owned by [www.omcbbq.com](http://www.omcbbq.com) Try [www.blueembergrills.com](http://www.blueembergrills.com) and [www.fiestagasgrills.com](http://www.fiestagasgrills.com)

**Bond Grills** - are available at: [www.bbqtek.com](http://www.bbqtek.com) 1-877-885-8227. They have merged with the Lucas Company, who makes the BBQ Grillware.

**Brinkmann Grills** - Website: [www.brinkmann.net](http://www.brinkmann.net). Brinkman makes some Charmglow Grills (model numbers beginning in 810- ) for Home Depot. "Aftermarket" sites, like [www.clagrills.com](http://www.clagrills.com), have parts as well

**Broil King Grills** - Website: [www.omcbbq.com](http://www.omcbbq.com), or in Canada: [www.clagrills.com](http://www.clagrills.com) (available as dealer).

**Broilmaster grills** - Websites: [www.broilmaster.com](http://www.broilmaster.com) and [www.clagrills.com](http://www.clagrills.com) (available as dealer).

**Broil Mate Grills** - Website: [www.omcbbq.com](http://www.omcbbq.com), in Canada. [www.clagrills.com](http://www.clagrills.com) (available as dealer).

**Bull Grills, Brahma, Steel Bull and Texan Grills** - Website: [www.bullbbq.com](http://www.bullbbq.com)

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**BBQTEK Grills** - Website: [www.bbqtek.com](http://www.bbqtek.com) or call 1-877-885-8225

### -C-

**Cal Flame Grills** - Based in California. Website: [www.calspa.com](http://www.calspa.com) or phone 1- 800-225-7727

**Calphalon Cooking Essentials** - AMG, Greenville, TN. 1-800-251-7558 phone number for [www.meco.net](http://www.meco.net) (also handles Aussie Grills).

**Capital Cooking Equipment** - Website: [www.capital-cooking.com](http://www.capital-cooking.com)

**Capt'n Cook Grills** - was owned by Grills Galore. They were bought out of bankruptcy by [www.grandhall.com](http://www.grandhall.com). Grandhall also seems to be having problems. Also try "aftermarket" sites like [www.clagrills.com](http://www.clagrills.com).

**Centro -Trileaf Distribution** -Toronto, Canada 1-800-251-5463

**CFM Corp** - Now owned by [www.omcbbq.com](http://www.omcbbq.com). They may have some parts for CFM Grills

**Char-Broil Grills** - Is owned by WC Bradley. Website: [www.charbroil.com](http://www.charbroil.com). Also check "aftermarket" sites like [www.clagrills.com](http://www.clagrills.com).

**Chargriller** - Website: [www.chargriller.com](http://www.chargriller.com)

**Charmglow Grills** - First made in the 60's by the MHP's Koziol family. They sold it and the Charmglow name went through many owners including Sunbeam. The name is now used (or rented) by Home Depot. You can try Home Depot customer service at [www.homedepot.com](http://www.homedepot.com). You should try finding the model number of your grill first. Model numbers starting with 720(or 730) are handled by: [www.nexgrill.net](http://www.nexgrill.net). Numbers starting with 810 are handled through [www.brinkmann.net](http://www.brinkmann.net). Also try "aftermarket" sites like [www.clagrills.com](http://www.clagrills.com).

**City Grill** - Website: [www.outdoorchef.com](http://www.outdoorchef.com)

**Coleman** - Website: [www.coleman.com](http://www.coleman.com) and "aftermarket" sites like [www.clagrills.com](http://www.clagrills.com)

### -D-

**DCS** - [www.dcsappliances.com](http://www.dcsappliances.com) -888-936-7872 as well as "aftermarket" dealers such as [www.clagrills.com](http://www.clagrills.com).

**Devilbliss** - by Sunbeam. Call 1-800-641-2100. Sunbeam has many websites and you'll probably end up having to call them.

**Ducane Grills** - Ducane is the company bought out of bankruptcy by Weber. Try the website: [www.ducane.com](http://www.ducane.com). You will probably have to use "aftermarket" sites like [www.clagrills.com](http://www.clagrills.com) for older parts.

### -E-

**Easy Chef** - I found a manual online showing Empire Products in Montclair, CA 1-800-527-4790. The phone number was answered as "Sierra Products (11/25/10). They might now be Empire Comfort Systems in Belleville, IL. Also try: [www.broilmaster.com](http://www.broilmaster.com)

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**Electrolux** - Website: [www.fridgidaire.com](http://www.fridgidaire.com) or phone number 1-800-527-4790. Also try some "aftermarket" dealers like [www.clagrills.com](http://www.clagrills.com).

### -F-

**Falcon Gas Grills** - These grills originated in Texas and were purchased by Arkla Industries in the 60's and then later sold to Preway. Finally they were owned by Sunbeam who closed their grill production 12 years ago. You will have to look at "aftermarket" parts dealers like [www.clagrills.com](http://www.clagrills.com).

**Fiesta Grills** - are now owned by [www.omcbbq.com](http://www.omcbbq.com). However, they still show the website: [www.fiestagasgrills.com](http://www.fiestagasgrills.com). "Aftermarket" dealers like [www.clagrills.com](http://www.clagrills.com) also sell some parts.

**Fire Magic** - Website: [www.rhpeterson.com](http://www.rhpeterson.com). "Aftermarket" parts are available.

**Fisher & Paykel** - This company may be the current owner of DCS grills. They show the website: [www.dcsappliance.com](http://www.dcsappliance.com). The phone number is: 1-888-936-7872.

**Four Seasons** - Website: [www.sureheat.com](http://www.sureheat.com). Phone number: 1-800-229-5647

**Frigidaire** - Website: [www.fridgidare.com](http://www.fridgidare.com). Phone number: 1-800-320-0859

**Fuego** - Website: [www.fuegoliving.com](http://www.fuegoliving.com). Phone number: 1-888-88FUEGO

### -G-

**GE-Monogram** -General Electric. Website: [www.gemonogram.com](http://www.gemonogram.com). Phone number: 1-800-444-1845

**George Foreman** - These grills are primarily electric. But I found a gas grill with this name locally at a Kroger store that was made by [www.omcbbq.com](http://www.omcbbq.com). George mostly shows the website [www.salton-maxim.com](http://www.salton-maxim.com) (this may not be a current site) on the manuals I found. If you have the OMC made "George Foreman", those parts have "aftermarket" coverage. And, [www.clagrills.com](http://www.clagrills.com) is an OEM dealer.

**Glenn Canyon Grills** - are all made by: [www.nexgrill.com](http://www.nexgrill.com). This company has a habit of closing out parts, sometimes in just a few years. Try the "aftermarket" dealers, like [www.clagrills.com](http://www.clagrills.com), as well.

**Grand Hall** - Website: [www.grandhall.com](http://www.grandhall.com). Also try the "aftermarket" dealers.

**Grand Turbo** - was made by BBQ Galore who was purchased by Grand Hall. Also, see "aftermarket" dealers, like [www.clagrills.com](http://www.clagrills.com), who has a small collection of Turbo and Capt Cook valves.

**Great Outdoors** - started as a small grill maker in Missouri about 10 years ago. They were then sold to CFM Corp in Canada. CFM went bankrupt and was then purchased by [www.omcbbq.com](http://www.omcbbq.com). You can find a collection of the parts at the OMC site. Additionally, "aftermarket" parts are available through [www.clagrills.com](http://www.clagrills.com), which specializes in the older, heavy Great Outdoors original series.

**Grill King** - The 810-XXX model numbers are made by [www.brinkmann.net](http://www.brinkmann.net)



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**Grill Master Grills** - were made by Sunbeam for years. Those grills only have "aftermarket" parts available through websites like [www.clagrills.com](http://www.clagrills.com). The name has shown up on stainless steel "box" grills (seen everywhere). But those grills are not connected to Sunbeam. You can find those grills at: [www.grillmastergrills.com](http://www.grillmastergrills.com). 1-478-808-0710.

**Grill Mate** - These grills are made by SR Potten, LTD in Canada. Phone number: 1-514-631-4995. They do answer the phone and still make Grill Mate parts and grills.

**GrillPro Grills** - are made by [www.omcbbq.com](http://www.omcbbq.com). You can find "aftermarket" parts at [www.clagrills.com](http://www.clagrills.com), who is an OEM dealer.

-H-

**Hearthland Grills** - These grills are (as far as I can find) wood fired (and offer grills that are fired with pellets). Website: <http://hearthlandproducts.com>. The company is known as Hearthland Products and they are located in Bloomington, MN.

**Holland Grills** - Website: [www.hollandgrill.com](http://www.hollandgrill.com)

-I-

**Igloo** - These grills show the company North American Outdoors, Ontario, Canada, The phone number is 1-866-626-4745. Additionally they show a support site: [www.americancustomerservice.com](http://www.americancustomerservice.com). Igloo parts are also available through "aftermarket" sites like [www.clagrills.com](http://www.clagrills.com).

-J-

**Jenn Air Grills** - These grills were made by 2 companies. CFM made the models starting with JA, and Nexgrill made all the models starting with 720, 730 or 750. CFM is now owned by [www.omcbbq.com](http://www.omcbbq.com). Website for Nexgrill is: [www.nexgrill.net](http://www.nexgrill.net). Since Jenn Air is no longer carried by Lowe's, you may have to try an 'aftermarket' site like [www.clagrills.com](http://www.clagrills.com).

-K-

**Kalamazoo** - Website: [www.KalamazooGourmet.com](http://www.KalamazooGourmet.com). Phone number: 1-800-868-1699. Also try "aftermarket" parts.

**Kenmore** - Website: [www.kenmore.com](http://www.kenmore.com) (which is still Sears). Also try "aftermarket" parts such as [www.clagrills.com](http://www.clagrills.com). Many companies have made grills for Kenmore.

**Kirkland** - All the 720-XXX numbers are through the Website: [www.nexgrill.com](http://www.nexgrill.com). The CG107ALP is a [www.grandhall.com](http://www.grandhall.com) made grill and the PCA-2600L shows phone number 1-800-305-2557 support number. "Aftermarket" parts are available as well through [www.clagrills.com](http://www.clagrills.com).

**Kitchen Aid** - Website: [www.KitchenAid.ca](http://www.KitchenAid.ca). Phone number: 1-800-807-6777. These grills are mostly sold in Canada.

**KMART** - Phone number: 1-888-317-7612. Also, try website: [www.sears.com](http://www.sears.com) and "aftermarket" sites such as: [www.clagrills.com](http://www.clagrills.com).

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**Life@home** - Loblaw Companies, Canada. Phone number: 1-877-885-8227

**Lynx** - Website: [www.lynxgrills.com](http://www.lynxgrills.com). Phone number: 1-888-879-2322. Also available through "aftermarket" dealers like [www.clagrills.com](http://www.clagrills.com).

### -M-

**Magicater** - Website: [www.magikitchn.com](http://www.magikitchn.com). Phone number: 1-800-258-3708 and 1-603-225-6684.

**Magikitch'n** - Same as above

**Margaritaville** - Website: [www.margaritavillecargo.com](http://www.margaritavillecargo.com). Phone number: 1-877-689-2737

**Master Chef** - This is a Canadian company. Website: [www.masterchefbbqs.com](http://www.masterchefbbqs.com). Phone number: 1-877-707-5463. Also, "aftermarket" sites like [www.clagrills.com](http://www.clagrills.com).

**MasterForge** - sold by Lowe's. I found a support phone number: 1-800-643-0067. Some "aftermarket" suppliers show a few parts.

**Masterbuilt** - Website: [www.masterbuilt.com](http://www.masterbuilt.com). Phone number: 1-800-489-1581. Located in Georgia

**Members Mark** - Several companies make these grills. The model numbers starting with 720-XXX and 730-XXX are made by [www.nexgrill.net](http://www.nexgrill.net). The grills starting with B and BQ are made by Dongguan Xing Cheng and have a customer service number at 1-800-933-0527. I believe the rest of the grills are from [www.grandhall.com](http://www.grandhall.com). Sam's Club shows a phone number: 1-888-746-7726. Also, check [www.clagrills.com](http://www.clagrills.com).

**MHP Grills** - are made by Modern Home Products. Website: [www.mhpgrills.com](http://www.mhpgrills.com). Also, [www.clagrills.com](http://www.clagrills.com) is an OEM dealer for these grills.

**Minden Grill Company** - Website: [www.mindengrill.com](http://www.mindengrill.com)

### -N-

**Napoleon** - Website: [www.napoleongrills.com](http://www.napoleongrills.com). This company is in Canada.

**NEX** - Website: [www.nexgrill.com](http://www.nexgrill.com)

### -O-

**Orion** - Website: [www.orioncooker.com](http://www.orioncooker.com) (this may not be a current site). Phone number: 1-866-891-3663

**Outdoor Gourmet** - Dongguan Xing Cheng Hardware, Phone number: 1-800-933-0527

**Outdoors Unlimited** - 888-226-9850, [www.flemingsalesoem.com](http://www.flemingsalesoem.com)

### -P-

**PGS Grills** - Pacific Gas Specialties Corp. Website: [www.pgscorp.com](http://www.pgscorp.com)

**Patio Chef** - SR Potten Ltd, Quebec, Canada. Phone number: 1-800-667-7313.

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**Perfect Flame** - Made by several companies. The 720-XXX and the 730-XXX are through [www.nexgrill.com](http://www.nexgrill.com). I believe all the models starting with G or S are through [www.suregroup.com](http://www.suregroup.com). Phone number: 1-866-578-6569. One table top model TT-1001 had a phone number of 1-877-447-4768 and that is for the GHP GROUP. These grills are made for Lowe's and a phone number (last checked 6/10) is 1-800-648-0067 Of course, "aftermarket" parts are available through sites like [www.clagrills.com](http://www.clagrills.com).

**Perfect Glo** - Chino, CA. Phone number: 1-888-287-0735.

**Permasteel** - is made by: [www.charbroil.com](http://www.charbroil.com)

**Prochef** - I do not believe that these grills are still being made. Parts will have to be bought from "aftermarket" sites like [www.clagrills.com](http://www.clagrills.com).

**Profire** - Website: [www.profiregrills.com](http://www.profiregrills.com), which is owned by [www.mhpggrills.com](http://www.mhpggrills.com). [www.clagrills.com](http://www.clagrills.com) is an OEM parts dealer as well

-R-

**Roma** - Website: [www.outdoorchef.com](http://www.outdoorchef.com)

-S-

**Sears** - Of course, try [www.sears.com](http://www.sears.com). But you may have to try "aftermarket" dealers like [www.clagrills.com](http://www.clagrills.com).

**Solaire** - Website: [www.rasmussen.biz](http://www.rasmussen.biz). Phone number: 1-800-782-1365

**Sonoma** - Website: [www.sureheat.com](http://www.sureheat.com). Phone number: 1-800-229-5647

**Sterling/Shepard** - Website: [www.omcbbq.com](http://www.omcbbq.com) in Canada. Also, [www.clagrills.com](http://www.clagrills.com) is an OEM parts dealer.

**Sunbeam** - Sunbeam no longer makes grills. You will have to try the "aftermarket" dealers such as [www.clagrills.com](http://www.clagrills.com).

**Sunjoy** - Phone number: 1-866 578 6569 is for Sunjoy Industries. You may end up going to an "aftermarket" dealer.

**Sureheat** - makes many Lowe's grills (and others). Website: [www.sureheat.com](http://www.sureheat.com)

-T-

**TEC-Grills** - These grills are infrared specialty grills. Website: [www.tecinfraed.com](http://www.tecinfraed.com). Phone number: 1-800-331-0097

**Thermador** - Website: [www.thermador.com](http://www.thermador.com). Phone number: 1-800-735-4328

**Thermos** - Website: [www.charbroil.com](http://www.charbroil.com) and "aftermarket" dealers like [www.clagrills.com](http://www.clagrills.com).

**Tuscany Grills** - Website: [www.sureheat.com](http://www.sureheat.com) and "aftermarket" dealers.

**Twin Eagles** - Website: [www.twineaglesbbq.com](http://www.twineaglesbbq.com). Phone number: 1-562-802-3488

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### -U-

**Uniflame** - Website: [www.uniflame.com](http://www.uniflame.com) and "aftermarket" dealers like [www.clagrills.com](http://www.clagrills.com).

### -V-

**Veranda** - Website: [www.masterbuilt.com](http://www.masterbuilt.com). Phone number: 1-800-489-1581

**Vermont Castings** - Website: [www.vermontcastings.com](http://www.vermontcastings.com). This company was owned by CFM in Canada and they sold it as a result of bankruptcy. "Aftermarket" dealers like [www.clagrills.com](http://www.clagrills.com) carry many parts

**Vidalia** - Website: [www.vidaliagrill.com](http://www.vidaliagrill.com)

**Viking** - Website: [www.vikingrange.com](http://www.vikingrange.com). And "aftermarket" dealers like [www.clagrills.com](http://www.clagrills.com)

**Vintage** - Website: [www.excellappliances.com](http://www.excellappliances.com). Phone number: 1-866-357-6420

**Virco** - Website: [www.nexgrill.net](http://www.nexgrill.net)

### -W-

**Weber** - Weber is an old American company. Website: [www.weber.com](http://www.weber.com). "Aftermarket" parts are also available from sites like [www.clagrills.com](http://www.clagrills.com).

**Wolf** - Website: [www.wolfappliance.com](http://www.wolfappliance.com). Phone number: 1-800-332-9513